

BREAKING BARRIERS CALIFORNIA

Empowering California's CYBHI Program with Elixir's Tailored EHR Solution

elixir™

The Children and Youth Behavioral Health Initiative (CYBHI) is a California-wide mission to enhance behavioral and mental health services for youth. To support this goal, Elixir has created a customized Electronic Health Record (EHR) system tailored specifically for county office staff, providers, case workers, and students, facilitating effective student care journeys. Elixir's EHR seamlessly integrates with Health Information Exchanges (HIEs) and other systems, delivering a unique, user-friendly experience.

Key Features of Elixir's EHR Solution:

- **Customized User Experience** : Easy-to-use tools for case workers and providers to manage care plans, assign tasks, and coordinate seamlessly ensuring personalized care every step of the way.
- **Smart Automation** : From new case intakes to task assignments and care tracking, Elixir streamlines the process, saving time and ensuring smooth transitions for individual and group care sessions.
- **Powerful Analytics** : Track population-level outcomes like grades and attendance improvements. Share valuable insights with LEAs and government agencies to improve student care across the board.
- **Effortless Billing** : Automated claims submission for care episodes, with built-in case adjudication, so billing staff can focus on what matters most, providing top-notch care.

Matt Falkner

Sales Director

☎ +1 (772) 932 1623

✉ matt.falkner@mirketa.com

📍 11501 Dublin Blvd STE 200, Dublin, CA 94568, USA



BREAKING BARRIERS CALIFORNIA

elixir™

Case Study – Alameda County’s Success with Elixir’s EHR Solution

In support of the Children and Youth Behavioral Health Initiative (CYBHI), Alameda County sought an efficient, integrated system to manage youth behavioral health services and reduce administrative workloads.

Key Challenges:

- 1. Disjointed Data Sources :** Case workers and providers struggled with scattered data across platforms, slowing care delivery and limiting a unified view of each student’s journey.
- 2. Manual Errors :** Delays from manual entry disrupt smooth care delivery.
- 3. Complex Coordination :** Coordinating healthcare and non-healthcare support was cumbersome, often leading to miscommunication and delays in assigning resources.
- 4. Tedious Billing :** Manual claims drain time, reducing focus on direct care.
- 5. Lack of Actionable Insights :** Limited analytics made it tough to track program impact on attendance and academic performance, restricting data-sharing with LEAs and partner agencies.
- 6. Cross-Agency Hurdles :** Manual updates hinder collaboration with partner agencies like foster care, creating bottlenecks in multi-agency coordination.

Solution:

- **Tailored Experience :** Customized, user-friendly interfaces for admin, providers, and case workers.
- **Smart Care Automation :** Case workers assign tasks and build care plans, providers handle appointments and track results, all in one streamlined platform.
- **Seamless Billing :** Automated claims processing frees up staff for service, not paperwork.
- **Insightful Analytics :** Tracks grades, attendance, and care outcomes, providing actionable insights for LEAs and government agencies, enhancing collaboration.

Results :

- **45% More Efficiency :** Automated workflows let staff focus on supporting students, not admin tasks.
- **50% Faster Case Processing :** Streamlined intake enable quicker responses for urgent cases.
- **60% Billing Time Saved :** Automated claims free up billing staff to handle more claims with accuracy.
- **30% Better Insights :** Powerful analytics improve outcome tracking, fostering data-sharing with LEAs.